

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

ORIGINAL

FAIRPOINT COMMUNICATIONS, INC.;)
C-R TELEPHONE COMPANY, d/b/a FAIRPOINT)
COMMUNICATIONS / C-R TELEPHONE COMPANY;)
THE EL PASO TELEPHONE COMPANY, d/b/a)
FAIRPOINT COMMUNICATIONS / THE EL PASO)
TELEPHONE COMPANY; ODIN TELEPHONE)
EXCHANGE, INC., d/b/a FAIRPOINT)
COMMUNICATIONS / ODIN TELEPHONE)
EXCHANGE, INC.; and YATES CITY TELEPHONE)
COMPANY, d/b/a FAIRPOINT COMMUNICATIONS /)
YATES CITY TELEPHONE COMPANY)

Docket No. 04-0299

Joint Application for approval of the Recapitalization of)
FairPoint Communications, Inc. pursuant to Sections 7-203)
and 7-204 and for other relief.)

ANNUAL SERVICE QUALITY REPORT

FairPoint Communications, Inc.; C-R Telephone Company, d/b/a FairPoint
Communications / C-R Telephone Company; The El Paso Telephone Company, d/b/a FairPoint
Communications / The El Paso Telephone Company; Odin Telephone Exchange, Inc., d/b/a
FairPoint Communications / The El Paso Telephone Company; and Yates City Telephone
Company, d/b/a FairPoint Communications / Yates City Telephone Company file this Annual
Service Quality Report pursuant to Condition 6(c) of the Illinois Commerce Commission's Order
On Reopening entered in this proceeding on January 20, 2005. The attached Schedules provide
the service quality results for each of the four Illinois operating companies as required by
Condition 6(c) for the 12-month period beginning July, 2005 through June, 2006.

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CHIEF CLERK'S OFFICE

During a portion of the reporting period, each of the four operating companies, pursuant to Orders in Docket Nos. 04-0278 through 04-0281, had a temporary waiver of the Toll and Assistance Answer Time, Information Answer Time, Business Office Answer Time and Repair Office Answer Time standards and reporting requirements contained in Condition 6. The attached schedules reflect the use of the alternative reporting procedure approved in the above referenced dockets for the months for which results are reported.

DATED this 27 day of November, 2006.

Respectfully submitted,

FAIRPOINT COMMUNICATIONS, INC.;
C-R TELEPHONE COMPANY, d/b/a
FAIRPOINT COMMUNICATIONS / C-R
TELEPHONE COMPANY; THE EL PASO
TELEPHONE COMPANY, d/b/a FAIRPOINT
COMMUNICATIONS / THE EL PASO
TELEPHONE COMPANY; ODIN TELEPHONE
EXCHANGE, INC., d/b/a FAIRPOINT
COMMUNICATIONS / ODIN TELEPHONE
EXCHANGE, INC. and YATES CITY
TELEPHONE COMPANY, d/b/a FAIRPOINT
COMMUNICATIONS / YATES CITY
TELEPHONE COMPANY

By: 

Patrick L. Morse
Senior Vice President Governmental Affairs

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STATE OF KANSAS)

) SS

COUNTY OF FORD)

VERIFICATION

Patrick L. Morse, being first duly sworn, deposes and states that he is Senior Vice President Governmental Affairs of C-R Telephone Company, d/b/a FairPoint Communications / C-R Telephone Company; The El Paso Telephone Company, d/b/a FairPoint Communications / The El Paso Telephone Company; Odin Telephone Exchange, Inc., d/b/a FairPoint Communications / Odin Telephone Exchange, Inc. and Yates City Telephone Company, d/b/a FairPoint Communications / Yates City Telephone Company; that he has read the above and foregoing Annual Service Quality Report and knows the contents thereof, and that the same are true to the best of his knowledge, information and belief.

Patrick L. Morse

Subscribed and Sworn to before me

this 27 day of November, 2006.

Betty Young
Notary Public



ILLINOIS COMMERCE COMMISSION

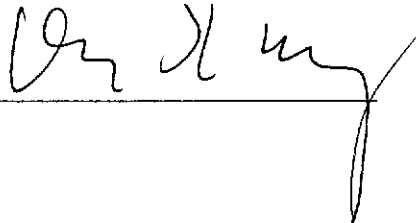
(Docket No. 04-0299)

The undersigned certifies that a copy of the Annual Service Quality Report was served upon all parties via U.S. Mail this 29th day of November, 2006.

Michael Wallace
Administrative Law Judge
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A handwritten signature, likely of Mark Hanson, is written above a horizontal line. The signature is cursive and stylized, with the first part appearing to be 'M' and the last part a long, sweeping 'y' or 'g'.